



PAYMENT POLICY

Dear Customer,

We are pleased to offer you various methods of payment for Iredale products.

Credit Cards

We accept Visa, Master Card and American Express. Your account is charged when your order is confirmed and shipped from our warehouse.

In the event your credit card declines, for whatever reason, we will call you to discuss the matter prior to shipping the product. If we get your voice mail, we will leave a message which makes reference to needing "payment information" from you.

In the event of a credit card decline, customers will not be allowed to switch their payment method to COD.

Check by Phone

Check by phone is a convenient method which allows you to give us your check information over the phone at the time you place your order. When your order is ready to ship, we will apply the exact amount of the invoice and your bank account will be debited.

We utilize ACH (Automated Clearing House) to process such payments and this can take up to three business days for your orders to be released. All customers wishing to use the check by phone payment method must first contact our Accounting department in order to set you up. Please contact Amy at ext. 3130, or email: amyw@janeiredale.com.

Certified Check, Bank Transfers, Electronic Check

We accept these forms of guaranteed payment.

COD

All customers must complete a COD Application form (attached). If approved, we accept COD orders up to a maximum order amount of \$1,200. We must have a credit card on file for all customers who use COD. In the event the COD check is returned, the customer's credit card will be charged.

Regular credit card customers will not be allowed to switch their payment method to COD in the event of a credit card decline.

Payment Terms

We discourage payment terms. A credit application must be submitted and we must do a thorough credit check in order for you to be extended payment terms. This process usually takes a minimum of five business days. If approved, there will be strict enforcement of the payment due date. We must have a credit card on file for all customers with payment terms. In the event payment is not received in a timely manner, the customer's credit card will be charged.

If payment terms are approved, invoices will be sent with each shipment and statements are mailed at the beginning of each month.

Payment for Opening Orders

We accept credit cards, certified checks, bank transfers and electronic checks. COD is not acceptable on opening orders.